

## HOUSE RULES

**RENTALS:** Each rental and its contents have been checked prior to arrival. Any dissatisfaction concerning the state of cleanliness or the general condition of the accommodation must be notified no later than 24 hours after arrival, to enable us to remedy the situation. No complaint will be accepted more than 24 hours after arrival. No tent, vehicle or additional person is allowed on the rental site without the agreement of the management. For safety and insurance reasons, the number of occupants must not exceed the capacity of each type of accommodation (including babies). Should this not be the case on arrival, the campsite reserves the right to refuse access to the accommodation. Minors not accompanied by their parents or legal guardians may not be admitted.

**BRACELET:** All season long: for the duration of your stay, a wristband must be worn. It cannot be removed and is compulsory for access to the campsite, swimming pools and activities, for each person registered at reception.

**VISITORS: PROHIBITED.** For safety and insurance reasons, persons who have not registered for a stay are **NOT** authorized to enter the campsite. Friends and family of customers, even if just passing through for a few minutes, will be refused entry. Failure to comply with this rule will result in immediate expulsion from the campsite.

**HYGIENE - DEGRADATION:** We ask you to respect the environment, trees, plantations, etc. by not throwing polluted water at them, and not creating clotheslines from tree to tree. Garbage cans are available throughout the campsite and glass containers at the entrance to the parking lot. Please leave the accommodation or pitch in the same condition as you found it during your stay, removing papers and cigarette butts, tidying up dishes, disposing of garbage cans, etc. Sanitary facilities must be kept in a constant state of cleanliness by users. Parents must accompany their children into the communal buildings and ensure that children do not play in and around the sanitary facilities. Parents are **in charge of** their children's safety and **of** any accidents they may cause.

**END OF STAY CLEANING:** The tenant is responsible for cleaning the accommodation on departure (cleaning products not supplied). If you want to avoid the hassle of the last day and leave with peace of mind, you can opt for the cleaning package, which costs between €80 and €100, depending on the category of accommodation,

NB: This service does not exempt you from returning the accommodation in a minimum state of cleanliness (garbage cans emptied, dishes **cleaned**, dried and **tidied**).

**SHEETS and TOILET TOWELS (if purchased/rented at the campsite):** on departure, towels must be placed on the table ; if missing or damaged, they will be charged. Sheets (single-use) must be disposed **off** in the garbage can.

**THEFT, LOSS AND DAMAGE:** The campsite cannot be held responsible for any loss or damage of any kind during or after your stay.

**PETS:** The charge is €3 per day for pitches and €5 per day for rentals. Pets are accepted on presentation of vaccination certificate (decree of 22/01/85), must be tattooed or chipped (decree of 30/06/92), and must be kept on a lead at all times.

They are forbidden near swimming pools, in food shops and in buildings. They must not disturb the peace and safety of residents, and must respect basic rules of hygiene; bags are available at **the** reception. Under no circumstances may they be left alone in cars, mobile homes, chalets, caravans or tents on the pitch, or tied to trees. Dogs likely to be dangerous (category 1 and 2 arrêté du 27/04/99) are refused. Owners are of course responsible for their animals and any damage they may cause to others.

**CIRCULATION:** Speed is limited to 10 km/h. within the campsite. The gates are closed between 10 p.m. and 8 a.m.; all traffic is prohibited during this period.

**PARKING:** In the event of a late return, a customer parking area is available at the campsite entrance. Vehicles must be parked on the plot or parking lot allocated on arrival. Never park your vehicle on a neighboring pitch, even if it appears unoccupied. Campers may arrive at any time, and parking is forbidden on access roads.

**NOISE and NUISANCE:** The use of sound equipment must not be heard beyond the perimeter of each pitch. Everyone must respect their neighbors' right to rest. Doors and trunks must be closed as discreetly as possible. We wish to preserve a calm and peaceful atmosphere, conducive to rest, so total silence is requested from 11pm (the time when entertainment ends) until 9am. Parties and group meetings are not permitted.

**BEHAVIOR:** Any malicious, insulting or aggressive behavior, as well as any act of discrimination, blackmail or harassment, towards other customers or campsite employees is strictly forbidden.

**AQUATIC AREA: STRICTLY RESERVED FOR CAMPERS.**

- Open from 10.00 am (10.30 am in low season) to 7.00 pm every day.

- Supervision is provided in high season only to ensure compliance with the rules. In any case, children must remain under the responsibility and supervision of their legal guardians.

- Full rules are posted at the pool entrance. Swim trunks or boxer shorts made of synthetic/stretch material are mandatory. Swimming shorts for use in the pool only are permitted.

Boardshorts, Bermuda shorts, boxer shorts, swim thongs, burkini or any other long garments are strictly forbidden in our aquatic area.

Food and drink are not permitted on the beach.

- In order to comply with hygiene standards, infants must wear diapers specially designed for swimming. Children who cannot swim **MUST** wear armbands.

- Children **MUST** be accompanied by an adult. Some slides have specific conditions of use.

- The campsite may have to close a slide or pool from time to time in the event of unforeseen technical problems that could lead to a lack of safety or hygiene. Access to aquatic areas is strictly forbidden outside opening and closing times.

**ACTIVITIES AND ENTERTAINMENT, MINI-CLUB:** During your stay, you'll have access to a range of activities, entertainment and facilities, most of which are free of charge. These can be supervised by activity leaders, whose job is to ensure that they run smoothly. Failure to comply with the rules will result in exclusion from the activity.

**Mini club:** This is where children aged 4 to 10 can take part in fun activities, and are free to come and go at any time. Please note that the kids' club is not a day-care center. Children remain the sole responsibility of their parents.

**GAME AREAS:** Please keep these areas clean, and children are under their parents' supervision and responsibility. Opened from 8am to 10pm.

**BARBECUES:** Only gas or charcoal barbecues and planchas (above ground) are accepted. Electric barbecues and planchas are forbidden due to their high electrical power. Two communal charcoal barbecue areas are available on the campsite.

**ELECTRIC VEHICLE CHARGING:** for obvious safety reasons, it is strictly forbidden to charge your vehicle from an accommodation or pitch, as this could endanger all campsite residents. Three recharging points (for a fee) are available near the sanitary blocks. Offenders will be charged €50.

**YOUR RESERVATION IMPLIES ACCEPTANCE OF THESE RULES.**

**THE MANAGEMENT RESERVES THE RIGHT TO EXPEL, WITHOUT NOTICE OR REIMBURSEMENT, ANY PERSON WHO FAILS TO COMPLY WITH THESE RULES OR WHO PROVIDES FALSE INFORMATION CONCERNING THE OCCUPANTS OF THE RENTAL UNIT.**

**INFORMATION CONCERNING THE OCCUPANTS OF THE ACCOMMODATION OR PITCH.**

